



Eligibility Appeal Indicator in Health Insurance Casework System (HICS) Cases



*Center for Consumer
Information and
Insurance Oversight*

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Eligibility Appeal Indicator in HICS Cases

- If a valid retroactive effective date request based on an eligibility appeal decision is made via a HICS case, the HICS case will be recorded in the “Plan and Issuer Concerns” category and the “Eligibility Appeals Related OHI Use Only” subcategory
- The HICS case narrative will include the effective date of the retroactive enrollment or termination and/or application of advance payments of the premium tax credit (APTC) and cost-sharing reductions (CSRs)

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- The case narrative field will be populated as follows:
 - <Consumer name> has been granted retroactivity for plan enrollment and/or APTC/CSR amounts.
 - (If applicable) Retroactive enrollment date: [Insert effective date of retroactive enrollment].
 - (If applicable) Retroactive termination date: [Insert effective date of retroactive termination].
 - (If applicable) Monthly amount of APTC and effective date: [Insert the amount of APTC awarded and effective date of that amount].
 - (If applicable) Cost Sharing Reductions and effective date: [Insert the CSR level awarded and effective date of that CSR level].