

<b>CMS Manual System</b>	<b>Department of Health &amp; Human Services (DHHS)</b>
<b>Pub 100-20 One-Time Notification</b>	<b>Centers for Medicare &amp; Medicaid Services (CMS)</b>
<b>Transmittal 12482</b>	<b>Date: January 25, 2024</b>
	<b>Change Request 11556</b>

**SUBJECT: User Enhancement Change Request (UECR): ViPS Medicare System (VMS) - Create Multi-line Add Functionality and View Only Mode to the Message File (MSSG)**

**I. SUMMARY OF CHANGES:** The purpose of this Change Request (CR) is to provide Durable Medical Equipment Medicare Administrative Contractors (DME MACs) operators with multi-line add functionality in ViPS Medicare System (VMS) MSSG, and to add a view only VMS Security (VSEC) switch.

**EFFECTIVE DATE: July 1, 2024**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: July 1, 2024**

*Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.*

**II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

<b>R/N/D</b>	<b>CHAPTER / SECTION / SUBSECTION / TITLE</b>
N/A	N/A

**III. FUNDING:**

**For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**IV. ATTACHMENTS:**

**One Time Notification**

# Attachment - One-Time Notification

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**EFFECTIVE DATE: July 1, 2024**

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## I. GENERAL INFORMATION

**A. Background:** The purpose of this Change Request (CR) is to provide Durable Medical Equipment Medicare Administrative Contractors (DME MACs) operators with multi-line maintenance functionality in the VMS Message File (MSSG) subsystem. MSSG is used to store and maintain system messages that display on the screen and are automatically generated by other VMS subsystems. The message either lets you know that an error has occurred, or it gives you valuable information about the data or system you are using. Currently, operators can only access and update a single message on the Message File Maintenance screen. This enhancement will allow users to view and perform maintenance to multiple MSSG Codes and descriptions on one screen.

In addition, the DME MACs requested an enhancement to add view only access to message file fields. Currently in MSSG, there is only an option to add one message line per update, and only when the operator has “update” authority. With the creation of multi-line maintenance functionality, the DME MACs will be able to update the MSSG file in a more efficient and timely manner. In addition, when view only authority is added to MSSG the DME MACs will be given more visibility into the message file.

**B. Policy:** There are no policy changes associated with this instruction.

## II. BUSINESS REQUIREMENTS TABLE

*"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.*

Number	Requirement	Responsibility								
		A/B MAC		D M E	Shared- System Maintainers			Other		
		A	B		F	M	V		C	
				M A C	I S S	C S	M S	V S	C W F	
11556.1	The contractor shall move MSSG subsystem to VMAP/4 and include the following functionality: <ul style="list-style-type: none"> <li>• Have a menu to inquire or update on a message.</li> <li>• Display all the messages on the file in ascending order based on the alphanumeric message number, with forward and backward paging.</li> </ul>							X		

Number	Requirement	Responsibility									
		A/B MAC			D M E M A C	Shared-System Maintainers				Other	
		A	B	H H H		F I S S	M C S	V M S	C W F		
	<ul style="list-style-type: none"> <li>Allows the user to go to a specific message number from the command line.</li> </ul>										
11556.2	The contractor shall add a new security (VSEC) switch to give the DME MACs view/inquiry only access.									X	
11556.3	The contractor shall add audit capture functionality to the VMS SAFE subsystem for additions and updates made to the VMS message file at the edit level.									X	
11556.4	The contractor shall produce a report of the existing messages on the MSSGFILE no later than 30 business days prior to the implementation of the CR.									X	
11556.4.1	The contractors shall review the report and update any messages as necessary to reduce all existing messages to one line of text.				X						

**III. PROVIDER EDUCATION TABLE**

Number	Requirement	Responsibility									
		A/B MAC			D M E M A C	C E D I					
		A	B	H H H							
	None										

**IV. SUPPORTING INFORMATION**

**Section A: Recommendations and supporting information associated with listed requirements: N/A**

*"Should" denotes a recommendation.*

<b>X-Ref Requirement Number</b>	<b>Recommendations or other supporting information:</b>
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**Section B: All other recommendations and supporting information: N/A**

## **V. CONTACTS**

**Post-Implementation Contact(s):** Contact your Contracting Officer's Representative (COR).

## **VI. FUNDING**

### **Section A: For Medicare Administrative Contractors (MACs):**

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**ATTACHMENTS: 0**