

<b>CMS Manual System</b>	<b>Department of Health &amp; Human Services (DHHS)</b>
<b>Pub 100-20 One-Time Notification</b>	<b>Centers for Medicare &amp; Medicaid Services (CMS)</b>
<b>Transmittal 12588</b>	<b>Date: April 19, 2024</b>
	<b>Change Request 13345</b>

**Transmittal 12269 issued September 28, 2023, is being rescinded and replaced by Transmittal 12588, April 19, 2024 to add reason codes 39508 - 39513 back to the FISS reason code file by adding business requirements 13345.4.1, 13345.5.1, 13345.6.1, 13345.7.1, 13345.8.1 and 13345.9.1. Some MACs were using the inactive reason codes for benefits exhaust rejections and FISS is unable to process cancels to claims finalized with these reason codes after they were deleted. All other information remains the same.**

**SUBJECT: Fiscal Intermediary Shared System (FISS) - Delete Obsolete Reason Codes - Part 2**

**I. SUMMARY OF CHANGES:** The purpose of this Change Request (CR) is to remove logic that assigns obsolete reason codes in the FISS system. This CR will update the program logic and remove the reason code file records.

**EFFECTIVE DATE: April 1, 2024**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: April 1, 2024**

*Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.*

**II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

<b>R/N/D</b>	<b>CHAPTER / SECTION / SUBSECTION / TITLE</b>
N/A	N/A

**III. FUNDING:**

**For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**IV. ATTACHMENTS:**

**One Time Notification**

# Attachment - One-Time Notification

Pub. 100-20	Transmittal: 12588	Date: April 19, 2024	Change Request: 13345
-------------	--------------------	----------------------	-----------------------

**Transmittal 12269 issued September 28, 2023, is being rescinded and replaced by Transmittal 12588, April 19, 2024 to add reason codes 39508 - 39513 back to the FISS reason code file by adding business requirements 13345.4.1, 13345.5.1, 13345.6.1, 13345.7.1, 13345.8.1 and 13345.9.1. Some MACs were using the inactive reason codes for benefits exhaust rejections and FISS is unable to process cancels to claims finalized with these reason codes after they were deleted. All other information remains the same.**

**SUBJECT: Fiscal Intermediary Shared System (FISS) - Delete Obsolete Reason Codes - Part 2**

**EFFECTIVE DATE: April 1, 2024**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: April 1, 2024**

## I. GENERAL INFORMATION

**A. Background:** FISS is working on in-depth analysis of the contents of the Reason Code file. As a result, FISS has identified many obsolete reason codes that were never removed from the FISS program logic. FISS met with CMS and the Medicare Administrative Contractors (MACs) to review their findings and it was agreed that the obsolete codes could be permanently removed from FISS.

This CR is the 2nd in a series to update the FISS system by removing the logic that assigns deleted or long-term inactivated reason codes.

**B. Policy:** There is no policy impact.

## II. BUSINESS REQUIREMENTS TABLE

*"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.*

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
13345.1	FISS shall update the program logic to permanently remove reason code 34943. The CMS Standard for 34943 has been set to I since 2011.					X				
13345.2	FISS shall update the program logic to permanently remove reason code 38304. The CMS Standard for 38304 has been set to I since July 2011.					X				
13345.3	FISS shall update the program logic to permanently remove reason code 39000. The CMS Standard for 39000 has been					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	set to I since 2019.									
13345.4	FISS shall update the program logic to permanently remove reason code 39508. The CMS Standard for 39508 has been set to I since 2010.					X				
13345.4.1	FISS shall retain the reason code record, with the CMS Standard 'Inactive,' and update the narrative to communicate the reason code is invalid and should not be used for new claims.					X				
13345.5	FISS shall update the program logic to permanently remove reason code 39509. The CMS Standard for 39509 has been set to I since 2010.					X				
13345.5.1	FISS shall retain the reason code record, with the CMS Standard 'Inactive,' and update the narrative to communicate the reason code is invalid and should not be used for new claims.					X				
13345.6	FISS shall update the program logic to permanently remove reason code 39510. The CMS Standard for 39510 has been set to I since 2010.					X				
13345.6.1	FISS shall retain the reason code record, with the CMS Standard 'Inactive,' and update the narrative to communicate the reason code is invalid and should not be used for new claims.					X				
13345.7	FISS shall update the program logic to permanently remove reason code 39511. The CMS Standard for 39511 has been set to I since 2010.					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
13345.7.1	FISS shall retain the reason code record, with the CMS Standard 'Inactive,' and update the narrative to communicate the reason code is invalid and should not be used for new claims.					X				
13345.8	FISS shall update the program logic to permanently remove reason code 39512. The CMS Standard for 39512 has been set to I since 2010.					X				
13345.8.1	FISS shall retain the reason code record, with the CMS Standard 'Inactive,' and update the narrative to communicate the reason code is invalid and should not be used for new claims.					X				
13345.9	FISS shall update the program logic to permanently remove reason code 39513. The CMS Standard for 39513 has been set to I since 2010.					X				
13345.9.1	FISS shall retain the reason code record, with the CMS Standard 'Inactive,' and update the narrative to communicate the reason code is invalid and should not be used for new claims.					X				
13345.10	FISS shall update the program logic to permanently remove reason code 39516. The CMS Standard for 39516 has been set to I since 2010.					X				
13345.11	FISS shall update the program logic to permanently remove reason code 39703. The CMS Standard for 39703 has been set to I since 2010.					X				
13345.12	FISS shall update the program logic to permanently remove reason code 39704. The CMS					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	Standard for 39704 has been set to I since April 2010.									
13345.13	FISS shall update the program logic to permanently remove reason code 39710. The CMS Standard for 39710 has been set to I since April 2010.					X				
13345.14	FISS shall update the program logic to permanently remove reason code 39712. The CMS Standard for 39712 has been set to I since April 2010.					X				
13345.15	FISS shall update the program logic to permanently remove reason code 39713. The CMS Standard for 39713 has been set to I since April 2010.					X				
13345.16	FISS shall update the program logic to permanently remove reason code 39714. The CMS Standard for 39714 has been set to I since April 2010.					X				
13345.17	FISS shall update the program logic to permanently remove reason code 39720. The CMS Standard for 39720 has been set to I since April 2010.					X				
13345.18	FISS shall update the program logic to permanently remove reason code 39723. The CMS Standard for 39723 has been set to I since April 2010.					X				
13345.19	FISS shall update the program logic to permanently remove reason code 31750. The CMS Standard for 31750 has been set to I since April 2010.					X				
13345.20	FISS shall update the program logic to permanently remove					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	reason code 31751. The CMS Standard for 31751 has been set to I since April 2010.									
13345.21	FISS shall update the program logic to permanently remove reason code 31752. The CMS Standard for 31752 has been set to I since April 2010.					X				
13345.22	FISS shall update the program logic to permanently remove reason code 31753. The CMS Standard for 31753 has been set to I since April 2010.					X				
13345.23	FISS shall update the program logic to permanently remove reason code 31754. The CMS Standard for 31754 has been set to I since April 2010.					X				
13345.24	FISS shall update the program logic to permanently remove reason code 31800. The CMS Standard for 31800 has been set to I since April 2010.					X				
13345.25	FISS shall update the program logic to permanently remove reason code 31801. The CMS Standard for 31801 has been set to I since April 2010.					X				
13345.26	FISS shall update the program logic to permanently remove reason code 31802. The CMS Standard for 31802 has been					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	set to I since April 2010.									
13345.27	FISS shall update the program logic to permanently remove reason code 31902. The CMS Standard for 31902 has been set to I since April 2010.					X				
13345.28	FISS shall update the program logic to permanently remove reason code 32001. The CMS Standard for 32001 has been set to I since April 2010.					X				
13345.29	FISS shall update the program logic to permanently remove reason code 32021. The CMS Standard for 32021 has been set to I since April 2010.					X				
13345.30	FISS shall update the program logic to permanently remove reason code 32023. The CMS Standard for 32023 has been set to I since April 2010.					X				
13345.31	FISS shall update the program logic to permanently remove reason code E51#C. The CWF deactivated E51#C in July 2007.					X				
13345.32	FISS shall update the program logic to permanently remove reason code E51#D The CWF deactivated E51#D in July 2007.					X				
13345.33	FISS shall update the program logic to permanently remove reason code C7715. The CWF deactivated C7715 in October					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	2020.									
13345.34	FISS shall update the program logic to permanently remove reason code 37525. The reason code was activated in error with CR8581.					X				
13345.35	FISS shall update the program logic to permanently remove reason code 37527. The reason code was activated in error with CR8581.					X				
13345.36	FISS shall update the program logic to permanently remove reason code 37534. The reason code was activated in error with CR8581.					X				
13345.37	FISS shall update the program logic to permanently remove reason code 37542. The reason code was activated in error with CR8581.					X				
13345.38	FISS shall update the program logic to permanently remove reason code 30702. The CMS Standard for 30702 has been set to I since April 2010.					X				
13345.39	FISS shall update the program logic to permanently remove reason code 30954. The CMS Standard for 30954 has been set to I since April 2010.					X				
13345.40	FISS shall update the program logic to permanently remove reason code 31001. The CMS Standard for 31001 has been set to I since April 2010.					X				
13345.41	FISS shall update the program logic to permanently remove reason code 31012. The CMS Standard for 31012 has been set to I since April 2010.					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
13345.42	FISS shall update the program logic to permanently remove reason code 31021. The CMS Standard for 31021 has been set to I since April 2010.					X				
13345.43	FISS shall update the program logic to permanently remove reason code 31028. The CMS Standard for 31028 has been set to I since April 2010.					X				
13345.44	FISS shall update the program logic to permanently remove reason code 31029. The CMS Standard for 31029 has been set to I since April 2010.					X				
13345.45	FISS shall update the program logic to permanently remove reason code 31131. The CMS Standard for 31131 has been set to I since April 2010.					X				
13345.46	FISS shall update the program logic to permanently remove reason code 31132. The CMS Standard for 31132 has been set to I since April 2010.					X				
13345.47	FISS shall update the program logic to permanently remove reason code 31142. The CMS Standard for 31142 has been set to I since April 2010.					X				
13345.48	FISS shall update the program logic to permanently remove reason code 31311. The CMS Standard for 31311 has been set to I since April 2010.					X				
13345.49	FISS shall update the program logic to permanently remove reason code 31355. The CMS Standard for 31355 has been set to I since April 2010.					X				
13345.50	FISS shall update the program logic to permanently remove reason code 31356. The CMS					X				

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	Standard for 31356 has been set to I since April 2010.									
13345.51	FISS shall update the utility created with CR 13245 to systematically delete reason codes from the FISS Reason Code file.	X		X		X				

**III. PROVIDER EDUCATION TABLE**

Number	Requirement	Responsibility				
		A/B MAC			DME MAC	CEDI
		A	B	HHH		
	None					

**IV. SUPPORTING INFORMATION**

**Section A: Recommendations and supporting information associated with listed requirements: N/A**

*"Should" denotes a recommendation.*

X-Ref Requirement Number	Recommendations or other supporting information:

**Section B: All other recommendations and supporting information: N/A**

**V. CONTACTS**

**Post-Implementation Contact(s):** Contact your Contracting Officer's Representative (COR).

**VI. FUNDING**

**Section A: For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**ATTACHMENTS: 0**